

**NATIONAL SCIENCE FOUNDATION
1999
ENGINEERING SENIOR DESIGN
PROJECTS TO AID PERSONS WITH
DISABILITIES**



**Edited By
John D. Enderle
Brooke Hallowell**

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Creative Learning Press, Inc.
P.O. Box 320
Mansfield Center, Connecticut 06250

PUBLICATION POLICY

Enderle, John Denis

National Science Foundation 1999 Engineering Senior Design
Projects To Aid Persons With Disabilities / John D.
Enderle, Brooke Hallowell

Includes index

ISBN 0-936386-88-6

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P.O. Box 320

Mansfield Center, Connecticut 06250

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Printed in the United States of America

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CONTRIBUTING AUTHORS

Susan M. Blanchard, Biological and Agricultural Engineering Department, North Carolina State University, Raleigh, North Carolina 27695-7625

Laurence N. Bohs, Department of Biomedical Engineering, Duke University, Durham, North Carolina 27708-0281

Donn A. Clark, Assistive Technology Program, University Of Massachusetts Lowell, Lowell, MA 01854

Richard Culver, Mechanical Engineering, The Watson School, SUNY Binghamton, Binghamton, NY 13902-6000

Alan W. Eberhardt, University Of Alabama At Birmingham, Department of Materials and Mechanical Engineering, BEC 254, 1150 10th Ave. S., Birmingham, Alabama, 35294-4461

John Enderle, Biomedical Engineering, University of Connecticut, Storrs, CT 06269-2157

Robert F. Erlandson, Electrical & Computer Engineering, Wayne State University, Detroit MI 48202

Daniel L. Ewert, Department of Electrical Engineering, North Dakota State University, Fargo, North Dakota 58105

Bertram N. Ezenwa, Department of Mechanical Engineering, School of Medicine, Department of Physical Medicine and Rehabilitation, Wayne State University, Detroit MI 48201

Larry Fennigkoh, Biomedical Engineering, Milwaukee School of Engineering, Milwaukee, WI 53202

Marvin G. Fifield, Center for Persons with Disabilities, Utah State University, Logan, Utah 84322-4130

Jacob S. Glower, Department of Electrical Engineering, North Dakota State University, Fargo, North Dakota 58105

Brooke Hollowell, School of Hearing, Speech and Language Sciences, W321 Grover Center, Ohio University, Athens, OH 45701

Jiping He, Chemical, Bio, & Materials Engineering, Arizona State University, Tempe, AZ 85287-6006

William Hyman, Bioengineering Program, Texas A&M University, College Station, TX 77843

Xuan Kong, Department of Electrical Engineering, Northern Illinois University, DeKalb, IL 60115

Subha K. Kumpaty, Mechanical Engineering, Milwaukee School of Engineering, Milwaukee, WI 53202

Joseph C. Mollendorf, Mechanical and Aerospace Engineering, State University of New York at Buffalo, Buffalo, NY 14260

Chandler Phillips, Biomedical and Human Factors Engineering, Wright State University, Dayton, OH 45435

Frank Redd, Mechanical & Aerospace Engineering, Utah State University, Logan, Utah 84322-4130

Stanley S. Reisman, Department of Electrical and Computer Engineering, New Jersey Institute Of Technology, Newark, New Jersey 07102

David B. Reynolds, Biomedical and Human Factors Engineering, Wright State University, Dayton, OH 45435

Roger P. Rohrbach, Biological and Agricultural Engineering Department, North Carolina State University, Raleigh, North Carolina 27695-7625

Mansour Tahernezehadi, Department of Electrical Engineering, Northern Illinois University, DeKalb, IL 60115

Val Tareski, Department of Electrical Engineering, North Dakota State University, Fargo, North Dakota 58105

Gary Yamaguchi, Chemical, Bio, & Materials
Engineering, Arizona State University, Tempe, AZ
85287-6006

Allen Zelman, Biomedical Engineering, Rensselaer
Polytechnic Institute, Troy, NY 12180-3590

FOREWORD

Welcome to the eleventh annual issue of the National Science Foundation Engineering Senior Design Projects to Aid Persons with Disabilities. In 1988, the National Science Foundation (NSF) began a program to provide funds for student engineers at universities throughout the United States to construct custom designed devices and software for individuals with disabilities. Through the Bioengineering and Research to Aid the Disabled (BRAD) program of the Emerging Engineering Technologies Division of NSF¹, funds were awarded competitively to 16 universities to pay for supplies, equipment and fabrication costs for the design projects. A book entitled, *NSF 1989 Engineering Senior Design Projects to Aid the Disabled* was published in 1989, reporting on the projects that were funded during the first year of this effort.

In 1989, the BRAD program of the Emerging Engineering Technologies Division of NSF increased the number of universities funded to 22. Following completion of the 1989-1990 design projects, a second book was published, describing these projects, entitled, *NSF 1990 Engineering Senior Design Projects to Aid the Disabled*.

North Dakota State University (NDSU) Press published the following three issues. In *NSF 1991 Engineering Senior Design Projects to Aid the Disabled* almost 150 projects by students at 20 universities across the United States during the academic year 1990-91 were described. *NSF 1992 Engineering Senior Design Projects to Aid the Disabled* presented the almost 150 projects carried out by students at 21 universities across the United States during the 1991-92 academic year. The fifth issue described 91 projects carried out by students at 21 universities across the United States during the 1992-93 academic year.

Creative Learning Press, Inc. has published the succeeding volumes. *NSF 1994 Engineering Senior Design Projects to Aid the Disabled*, published in 1997, described 94 projects carried out by students at 19 universities across the United States during the academic 1993-94 year.

NSF 1995 Engineering Senior Design Projects to Aid the Disabled, published in 1998, described 124 projects carried out by students at 19 universities during the 1994-95 academic year.

NSF 1996 Engineering Senior Design Projects to Aid Persons with Disabilities, published in 1999, presented 93 projects carried out by students at 12 universities during the 1995-96 academic year.

The ninth issue, *NSF 1997 Engineering Senior Design Projects to Aid Persons with Disabilities*, published in 2000, included 124 projects carried out by students at 19 universities during the 1996-97 academic year.

NSF 1998 Engineering Senior Design Projects to Aid Persons with Disabilities, published in 2000, presented 118 projects carried out by students at 17 universities during the 1997-98 academic year.

This book, funded by the NSF, describes and documents the NSF-supported senior design projects during the eleventh year of this effort, 1998-99. Each chapter, except for the first four, describes activity at a single university, and was written by the principal investigator(s) at that university, and revised by the editors of this publication. Individuals wishing more information on a particular design should contact the designated supervising principal investigator. An index is provided so that projects may be easily identified by topic. A new chapter has been added in this edition on "Best Practices in Senior Design".

It is hoped that this book will enhance the overall quality of future senior design projects directed toward persons with disabilities by providing examples of previous projects, and by motivating faculty at other universities to participate because of the potential benefits to students, schools, and

¹ In January of 1994, the Directorate for Engineering (ENG) was restructured. This program is now in the Division of Bioengineering and Environmental Systems, Biomedical Engineering & Research Aiding Persons with Disabilities Program.

communities. Moreover, the new technologies used in these projects will provide examples in a broad range of applications for new engineers. The ultimate goal of both this publication and all the projects that were built under this initiative is to assist individuals with disabilities in reaching their maximum potential for enjoyable and productive lives.

This NSF program has brought together individuals with widely varied backgrounds. Through the richness of their interests, a wide variety of projects were completed and are in use. A number of different technologies were incorporated in the design projects to maximize the impact of each device on the individual for whom it was developed. A two-page project description format is generally used in this text. Each project is introduced with a nontechnical description, followed by a summary of impact that illustrates the effect of the project on an individual's life. A detailed technical description then follows. Photographs of the devices and other important components are incorporated throughout the manuscript.

Sincere thanks are extended to Dr. Allen Zelman, a former Program Director of the NSF BRAD program, for being the prime enthusiast behind this initiative. Additionally, thanks are extended to Drs. Peter G. Katona, Karen M. Mudry, Fred Bowman and Gil Devey, former and current NSF Program Directors of the Biomedical Engineering and Research to Aid Persons with Disabilities Programs, who have continued to support and expand the program.

We acknowledge and thank Ms. Shari Valenta for the cover illustration and the artwork throughout the book, drawn from her observations at the Children's Hospital Accessibility Resource Center in Denver, Colorado. We also acknowledge and thank Mr. William Pruehsner for technical illustrations and Ms. Kerry Krall for editorial assistance.

The information in this publication is not restricted in any way. Individuals are encouraged to use the project descriptions in the creation of future design projects for persons with disabilities. The NSF and editors make no representations or warranties of any kind with respect to these design projects, and specifically disclaim any liability for any incidental or consequential damages arising from the use of this publication. Faculty members using the book as

a guide should exercise good judgment when advising students.

Readers familiar with previous editions of this book will note that John Enderle moved from North Dakota State University to the University of Connecticut in 1995. With that move, annual publications also moved from NDSU Press to Creative Learning Press Inc. in 1997. During 1994, Enderle also served as NSF Program Director for the Biomedical Engineering & Research Aiding Persons with Disabilities Program while on a leave of absence from NDSU.

Brooke Hallowell is Associate Dean for Research and Sponsored Programs in the College of Health and Human Services a faculty member in the School of Hearing and Speech Sciences at Ohio University. Hallowell's primary area of expertise is in neurogenic communication disorders. She has a long history of collaboration with colleagues in biomedical engineering, in research, curriculum development, teaching, and assessment.

The editors welcome any suggestions as to how this review may be made more useful for subsequent yearly issues. Previous editions of this book are available for viewing at the WEB Site for this project:

<http://nsf-pad.bme.uconn.edu/>.

John D. Enderle, Ph.D., Editor
Department of Electrical & Systems Engineering
260 Glenbrook Road, U-157
University of Connecticut
Storrs, Connecticut 06269-2157
Voice: (860) 486-5521
FAX: (860) 486-2447
E-mail: jenderle@bme.uconn.edu

Brooke Hallowell, Ph.D., Editor
School of Hearing, Speech and Language Sciences
W321 Grover Center
Ohio University
Athens, OH 45701
Voice: (740) 593-1356
FAX: (740) 593-0287
E-mail: hallowel@ohio.edu

December 2001

NATIONAL SCIENCE FOUNDATION

1999

**ENGINEERING SENIOR DESIGN
PROJECTS TO AID PERSONS WITH
DISABILITIES**

CHAPTER 1

INTRODUCTION

John Enderle and Brooke Hallowell

Devices and software to aid persons with disabilities often need custom modification, are prohibitively expensive, or nonexistent. Many persons with disabilities do not have access to custom modification of available devices and other benefits of current technology. Moreover, when available, engineering and support salaries often make the cost of custom modifications beyond the reach of the persons who need them.

In 1988, the National Science Foundation (NSF), through its Emerging Engineering Technologies Division, initiated a program to support student engineers at universities throughout the United States designing and building devices for persons with disabilities. Since its inception, this NSF program (originally called Bioengineering and Research to Aid the Disabled) has enhanced educational opportunities for students and improved the quality of life for individuals with disabilities. Students and university faculty provide, through their Accreditation Board for Engineering and Technology (ABET) accredited senior design class, engineering time to design and build the device or software. The NSF provides funds, competitively awarded to universities for supplies, equipment and fabrication costs for the design projects.

Outside of the NSF program, students are typically involved in design projects that incorporate academic goals for solid curricular design experiences, but that do not necessarily enrich the quality of life for persons other than, perhaps, the students themselves. For instance, students might design and construct a stereo receiver, a robotic unit that performs a household chore, or a model racecar.

Under this NSF program, engineering design students are involved in projects that result in original devices, or custom modifications of devices, that improve the quality of life for persons with disabilities. The students have opportunities for

practical and creative problem solving to address well-defined needs, and persons with disabilities receive the products of that process. There is no financial cost incurred by the persons served in this program. Upon completion, the finished project becomes the property of the individual for whom it was designed.

The emphases of the program are to:

- Provide children with disabilities and adults student-engineered devices or software to improve their quality of life and provide greater self-sufficiency;
- Enhance the education of student engineers by designing and building a device or software that meets a real need; and
- Allow the university an opportunity for unique service to the local community.

Local school districts and hospitals participate in the effort by referring interested individuals to the program. A single student or a team of students specifically designs each project for an individual or a group of individuals with a similar need. Examples of projects completed in years past include a laser-pointing device for people who cannot use their hands, a speech aid, a behavior modification device, a hands-free automatic answering and hang-up telephone system, and an infrared beacon to help a blind person move around a room. The students participating in this project have been singularly rewarded through their activity with persons with disabilities, and justly have experienced a unique sense of purpose and pride in their accomplishment.

The Current Book

This book describes the NSF supported senior design projects during the tenth year of this effort during the academic year 1998-99. The purpose of this publication is twofold. First, it is to serve as a

reference or handbook for future senior design projects. Students are exposed to this unique body of applied information on current technology in this and previous editions of this book. This provides an even broader education than typically experienced in an undergraduate curriculum, especially in the area of rehabilitation design. Many technological advances originate from work in the space, defense, entertainment and communications industry. Few of these advances have been applied to the rehabilitation field, making the contributions of this NSF program all the more important.

Secondly, it is hoped that this publication will serve to motivate students, graduate engineers and others to work more actively in rehabilitation. This will ideally lead to an increased technology and knowledge base to effectively address the needs of persons with disabilities.

This introduction provides background material on the book and elements of design experiences. The second chapter highlights specific aspects of some exemplary practices in design projects to aid persons with disabilities. The third and fourth chapters address assessment of outcomes related to design projects to aid persons with disabilities.

After the introduction, 17 chapters follow, with each chapter devoted to one participating school. At the start of each chapter, the school and the principal investigator(s) are identified. Each project description is written using the following format. On the first page, the individuals involved with the project are identified, including the student(s), the professor(s) who supervised the project, and key professionals involved in the daily lives of the individual for whom the project has been developed. A brief nontechnical description of the project follows with a summary of how the project has improved a person's quality of life. A photograph of the device or the device modification is usually included. Next, a technical description of the device or device modification is given, with parts specified only if they are of such a special nature that the project could not otherwise be fabricated. An approximate cost of the project is provided, excluding personnel costs.

Most projects are described in two pages. However, the first or last project in each chapter is usually significantly longer and contains more analytic content. Individuals wishing more information on a

particular design should contact the designated supervising principal investigator.

Some of the projects described are custom modifications of existing devices, modifications that would be prohibitively expensive were it not for the student engineers and this NSF program. Other projects are unique one-of-a-kind devices wholly designed and constructed by the student for an individual with a disability.

Engineering Design

As part of the accreditation process for university engineering programs, students are required to complete a minimum number of design credits in their course of study, typically at the senior level²³ Many call this the *capstone course*. Engineering design is a course or series of courses that brings together concepts and principles that students learn in their field of study. It involves the integration and extension of material learned throughout an academic program to achieve a specific design goal. Most often, the student is exposed to system-wide analysis, critique and evaluation. Design is an iterative decision making process in which the student optimally applies previously learned material to meet a stated objective.

There are two basic approaches to teaching engineering design, the traditional or discipline-dependent approach, and the holistic approach. The traditional approach involves reducing a system or problem into separate discipline-defined components. This approach minimizes the essential nature of the system as a holistic or complete unit, and often leads participants to neglect the interactions that take place between the components. The traditional approach usually involves a sequential, iterative approach to the system or problem, and emphasizes simple cause-effect relationship.

A more holistic approach to engineering design is becoming increasingly feasible with the availability

² Accrediting Board for Engineering and Technology (1999). Accreditation Policy and Procedure Manual Effective for Evaluations for the 2000-2001 Accreditation Cycle. ABET: Baltimore, MD.

³ Accrediting Board for Engineering and Technology (2000). Criteria for Accrediting Engineering Programs. ABET: Baltimore, MD.

of powerful computers and engineering software packages, and the integration of systems theory, which addresses interrelationships among system components as well as human factors. Rather than partitioning a project based on discipline-defined components, designers partition the project according to the emergent properties of the problem.

A design course provides opportunities for problem solving relevant to large-scale, open-ended, complex, and sometimes ill-defined systems. The emphasis of design is not on learning new material. Typically, there are no required textbooks for the design course, and only a minimal number of lectures are presented to the student. Design is best described as an individual study course where the student:

- Selects the device or system to design,
- Writes specifications,
- Creates a paper design,
- Analyzes the paper design,
- Constructs the device,
- Evaluates the device,
- Documents the design project, and
- Presents the project to a client.

Project Selection

In a typical NSF design project, the student meets with the client (a person with a disability and/or a client coordinator) to assess needs and to help identify a useful project. Often, the student meets with many clients before finding a project for which his or her background is suitable.

After selecting a project, the student then writes a brief description of the project for approval by the faculty supervisor. Since feedback at this stage of the process is vitally important for a successful project, students usually meet with the client once again to review the project description.

Teams of students often undertake projects. One or more members of a team meet with one or more clients before selecting a project. After project selection, the project is partitioned by the team into logical parts, and each student is assigned one of

these parts. Usually, a team leader is elected by the team to ensure that project goals and schedules are satisfied. A team of students generally carries out multiple projects.

Project selection is highly variable depending on the university, and the local health care facilities. Some universities make use of existing technology to develop projects to aid the disabled by accessing databases such as ABLEDATA. ABLEDATA includes information on types of assistive technology, consumer guides, manufacturer directories, commercially available devices, and one-of-a-kind customized devices. In total, this database has over 23,000 products from 2,600 manufacturers and is available from:

<http://www.abledata.com>

or

(800) 227-0216

More information about this NSF program is available at:

<http://nsf-pad.bme.uconn.edu>

Specifications

One of the most important parts of the design process is determining the specifications, or requirements that the design project must fulfill. There are many different types of hardware and software specifications.

Prior to the design of a project, a statement as to how the device will function is required. Operational specifications are incorporated in determining the problem to be solved. Specifications are defined such that any competent engineer is able to design a device that will perform a given function. Specifications determine the device to be built, but do not provide information about how the device is built. If several engineers design a device from the same specifications, all of the designs would perform within the given tolerances and satisfy the requirements; however, each design would be different. No manufacturer's name or components are stated in specifications. For example, specifications do not list electronic components or even a microprocessor since use of these components implies that a design choice has been made.

If the design project involves modifying an existing device, the modification should be fully described in as much detail as possible in the specifications. Specific components of the device, such as microprocessors, LEDs, and electronic parts, should be described. Descriptive detail is appropriate because it defines the environment to which the design project must interface. However, the specifications for the modification should not provide any information about how the device is to be built.

Specifications are usually written in a report that qualitatively describes the project as completely as possible, and how the project will improve the life of an individual. It is also important to explain the motivation for carrying out the project. The following issues are addressed in the specifications:

- What will the finished device do?
- What is unusual about the device?

Specifications include a technical description of the device, and all of the facts and figures needed to complete the design project. The following are examples of important items included in technical specifications.

Electrical Parameters

Interfaces
Voltages
Impedances
Gains
Power output
Power input
Ranges
Current capabilities
Harmonic distortion
Stability
Accuracy
Precision
Power consumption

Mechanical Parameters

Size
Weight
Durability
Accuracy
Precision
Vibration

Environmental Parameters

Location
Temperature range
Moisture
Dust

Paper Design and Analysis

The next phase of the design is the generation of possible solutions to the problem based on the specifications, and selection of the optimal solution. This involves creating a paper design for each of the solutions and evaluating performance based on the specifications. Since design projects are open-ended, many solutions exist, solutions that often require a multidisciplinary system or holistic approach for a successful and useful product. This stage of the design process is typically the most challenging because of the creative aspect to generating problem solutions.

The specifications previously described are the criteria for selecting the best design solution. In many projects, some specifications are more important than others, and trade-offs between specifications may be necessary. In fact, it may be impossible to design a project that satisfies all of the design specifications. Specifications that involve some degree of flexibility are helpful in reducing the overall complexity, cost and effort in carrying out the project. Some specifications are absolute and cannot be relaxed.

Most projects are designed in a top-down approach similar to the approach of writing computer software by first starting with a flow chart. After the flow chart or block diagram is complete, the next step involves providing additional details to each block in the flow-chart. This continues until sufficient detail exists to determine whether the design meets the specifications after evaluation.

To select the optimal design, it is necessary to analyze and evaluate the possible solutions. For ease in analysis, it is usually easiest to use computer software. For example, PSpice, a circuit analysis program, easily analyzes circuit problems. Other situations require that a potential design project solution be partially constructed or breadboarded for analysis and evaluation. After analysis of all possible solutions, the optimal design selected is the one that meets the specifications most closely.

Construction and Evaluation of the Device

After selecting the optimal design, the student then constructs the device. The best method of construction is to build the device module by module. By building the project in this fashion, the student is able to test each module for correct operation before adding it to the complete device. It is far easier to eliminate problems module by module than to build the entire project, and then attempt to eliminate problems.

Design projects should be analyzed and constructed with safety as one of the highest priorities. Clearly, the design project that fails should fail in a safe manner, a fail-safe mode, without any dramatic and harmful outcomes to the client or those nearby. An example of a fail-safe mode of operation for an electrical device involves grounding the chassis, and using appropriate fuses; thus if ever a 120-V line voltage short circuit to the chassis should develop, a fuse would blow and no harm to the client would occur. Devices should also be protected against runaway conditions during the operation of the device, and also during periods of rest. Failure of any critical components in a device should result in the complete shutdown of the device.

After the project has undergone laboratory testing, it is then tested in the field with the client. After the field test, modifications are made to the project, and then the project is given to the client. Ideally, the design project in use by the disabled person should be periodically evaluated for performance and usefulness after the project is complete. Evaluation typically occurs, however, when the device no longer performs adequately for the disabled person, and is returned to the university for repair or modification. If the repair or modification is simple, a university technician will handle the problem. If the repair or modification is more extensive, another design student is assigned to the project to handle the problem as part of his or her design course requirements.

Documentation

Throughout the design process, the student is required to document the optimal or best solution to the problem through a series of required written assignments. For the final report, documenting the design project involves integrating each of the required reports into a single final document. While this should be a simple exercise, it is usually a most vexing and difficult endeavor. Many times during the final stages of the project, some specifications are changed, or extensive modifications to the ideal paper design are necessary.

Most universities also require that the final report be professionally prepared using desktop publishing software. This requires that all circuit diagrams and mechanical drawings be professionally drawn. Illustrations are usually drawn with computer software, such as OrCAD or AutoCAD.

The two-page reports within this publication are not representative of the final reports submitted for design course credit, and in fact, are a summary of the final report. A typical final report for a design project is approximately 30 pages in length, and includes extensive analysis supporting the operation of the design project. Usually, photographs of the device are not included in the final report since mechanical and electrical diagrams are more useful to the engineer to document the device.



CHAPTER 2

BEST PRACTICES IN SENIOR DESIGN

John Enderle and Brooke Hallowell

This chapter illustrates different approaches to the design course experience. For example, at Texas A&M University, the students work on many small design projects during the two-semester senior design course sequence. At North Dakota State University, students work on a single project during the two-semester senior design course sequence. At the University of Connecticut, students are involved in distance learning and a WWW based approach.

Duke University

The Devices for the Disabled course is offered as an elective to seniors and graduate students through the Biomedical Engineering Department at Duke University. The course has been supported since September 1996 by a grant from the National Science Foundation, and is offered each fall. The course size is limited to 12 students and four to six projects to provide a team atmosphere and to ensure quality results.

The course involves design, construction and delivery of a custom assistive technology device in typically one semester. At the start of the semester, students are given a list of descriptions for several possible projects, which have been suggested by persons with disabilities and health care workers in the local community. Students individually rank order the list, and for their top three selections describe why they are interested and what skills they possess that will help them be successful. Projects are assigned to teams of one to three students based on these interests and expected project difficulty. Soon thereafter, students meet with the project's supervisor and client. The supervisor is a health care professional, typically an occupational or physical therapist, who has worked with the client. Student teams then formulate a plan for the project, and present an oral and written Project Proposal to define the problem and their expected approach. In the written proposal, results of a patent and product search for ideas related to

the student project are summarized and contrasted with the project.

Each student keeps an individual laboratory notebook for his or her project. Copies of recent entries are turned in to the course instructor for a weekly assessment of progress. During the semester, students meet regularly with the supervisor and/or client to insure that the project will be safe and meet the needs of the client. Three oral and written project reports are presented to demonstrate progress, to provide experience with engineering communications, and to allow a public forum for students to receive feedback from other students, supervisors, engineers, and health care professionals.

Course lectures focused on basic principles of engineering design, oral and written communication, and ethics. In addition, guest lectures cover topics such as an Overview of Assistive Technology, Universal Design, Ergonomics and Patent Issues. Field trips to a local assistive technology lending library, and to an annual Exposition of commercial assistive technology companies, provide further exposure to the field.

Students present their projects in near-final form at a public mock delivery two weeks before their final delivery, which provides a last chance to respond to external feedback. Final oral presentations include project demonstrations. Each project's final written report includes a quantitative analysis of the design, as well as complete mechanical drawings and schematics. At the end of the semester, students deliver their completed project to the client, along with a User's Manual that describes the operation, features, and specifications for the device.

For projects requiring work beyond one semester, students may continue working through the spring semester on an independent study basis. A full-time summer student provides service on projects already delivered.

University of Mass-Lowell

The capstone design experience at University of Mass-Lowell is divided into two three-credit courses. These courses are taken in the last two semesters of undergraduate studies and for the most part involve the design of assistive technology devices and systems. The program costs are supported in part by a five-year grant from the National Science Foundation. Additional funding comes from corporate and individual donations to the assistive technology program at University of Mass-Lowell. Both courses are presented in each semester of a traditional academic year. The combined enrollment averages between 40 and 50 each semester.

The major objective of the first course is for each student to define a major design to be accomplished prior to graduation and hopefully within the timeframe of the second course. The process for choosing a design project begins immediately. However, there are other activities that take place concurrently with the search for a project. The most significant of these is a team effort to generate a business plan for securing venture capital or other forms of financing to support corporate development of a product orientated towards the disadvantaged community. The instructor chooses a number of students to serve as CEOs of their company. The remaining students must present oral and written resumes and submit to interviews.

The CEO of each company must then hire his/her employees and the teams are thus formed. Each team is expected to do the following.

- Determine a product, name the company, and generate a market analysis.
- Determine the process for company name registration, determine the patent process, generate a cost analysis for an employee benefit package, generate information on such terms as FICA, FUTA, SS, 941, MC, IRA, SRA, i9, and other terms relative to payroll deductions and state and federal reporting requirements.
- Students must meet with patent attorneys, real estate agents, and members of the business community, bankers and a venture capitalist.
- Students must fully understand the cost of insurance and meet with insurance agents to discuss health and life insurance for employees and liability insurance costs for the company. Students are required to explore OSHA requirements relative to setting up development laboratories. Students are expected to generate much of the above-required information using direct person-to-person contact and the vast amount of information on the www.

The teams are also required to understand the elements of scheduling and must produce a Gant chart indicating the tasks and allotted times to take their product through development and make ready for manufacture. Of course a cost analysis of the process is an absolute requirement. Students must understand the real cost of development with overhead items clearly indicated.

Much of the subject material described above is covered in daily classroom discussions and with guest speakers. During the process of generating the team business plan, each team is required to present two oral reports to the class. The first is a company report describing their company, assigned tasks, their product, and rationale for choosing their product.

The second is a final report that is essentially a presentation of the company business plan. Technical oral and written reports are essential components of the first course. Two lectures are presented on the techniques of oral presentations and written reports are reviewed by the college technical writing consultants. All oral presentation must be made using PowerPoint or other advanced creative tools.

Early in the course, potential capstone projects are presented; students are required to review current and past projects. In some semesters, potential clients address the class. Representatives from agencies have presented their desires and individuals in wheelchairs have presented their requests to the class. Students are required to begin the process of choosing a project by meeting with potential clients and accessing the problem, defining the needs, and making a decision as to whether or not they want the associated project. In some cases, students interview and discuss as many as three or four potential projects before finding one they feel

confident in accomplishing. If the project is too complex for a single student, a team will be formed. The decision to form a team is made by the instructor only after in depth discussions with potential team members. Individual responsibilities must be identified as part of a team approach to a design. Once a project has been chosen, the student must begin the process of generating a written technical proposal. This document must indicate clearly answers to the following questions:

- What is the project and its technical specifications?
- Why is the project necessary?
- What technical approach is going to be used to accomplish the project?
- How much time is necessary?
- How much will the project cost?

The final activity in this first course is the oral presentation of the proposal.

The second course is concerned with the design of the project chosen and presented in the first course. In the process of accomplishing the design, students must present a total of five written progress reports, have outside contacts with a minimum of five different persons, and generate at least three publications or public presentations concerning their project. Finally, they demonstrate their project to the faculty, write a final comprehensive technical report, and deliver the project to their client.

Texas A&M University Engineering

The objective of the NSF program at Texas A&M University is to provide senior bioengineering students an experience in the design and development of rehabilitation devices and equipment to meet explicit client needs identified at several off-campus rehabilitation and education facilities. Texas A&M has participated in the NSF program for six years. The students meet with therapists and/or special education teachers for problem definition under faculty supervision. This program provides significant "real world" design experiences, emphasizing completion of a finished product. Moreover, the program brings needed technical expertise that would otherwise not be available to not-for-profit rehabilitation service providers. Additional benefits to the participating

students include a heightened appreciation of the problems of persons with disabilities, motivation toward rehabilitation engineering as a career path, and recognition of the need for more long-term research to address the problems for which today's designs are only an incomplete solution.

Texas A&M University's program involves a two-course capstone design sequence, BIEN 441 and 442. BIEN 441 is offered during the fall and summer semesters, and BIEN 442 is offered during the spring semester. The inclusion of the summer term allows a full year of ongoing design activities. Students are allowed to select a rehabilitation design project, or another general bioengineering design project.

The faculty at Texas A&M University involved with the rehabilitation design course have worked in collaboration with the local school districts, community rehabilitation centers, residential units of the Texas Department of Mental Health and Mental Retardation (MHMR), community outreach programs of Texas MHMR, and individual clients of the Texas Rehabilitation Commission and Texas Commission for the Blind.

Appropriate design projects are identified in group meetings between the staff of the collaborating agency, the faculty, and the participating undergraduate students enrolled in the design class. In addition, one student is employed in the design laboratory during the summer to provide logistical support, as well as pursue his or her own project. Each student is required to participate in the project definition session, which adds to the overall design experience. The meetings take place at the beginning of each semester, and periodically thereafter as projects are completed and new ones identified.

The needs expressed by the collaborating agencies often result in projects that vary in complexity and required duration. To meet the broad spectrum of needs, simpler projects are accommodated by requiring rapid completion, at which point the students move on to another project. More difficult projects involve one or more semesters, or even a year's effort; these projects are the ones that typically require more substantial quantitative and related engineering analysis. Projects are carried out by individual students or a team of two.

Following the project definition, the students proceed through the formal design process of

brainstorming, clarification of specifications, preliminary design, review with the collaborating agency, design execution and safety analysis, documentation, prerelease design review, and delivery and implementation in the field. The execution phase of the design includes identifying and purchasing necessary components and materials, arranging for any fabrication services that may be necessary, and obtaining photography for their project reports.

Throughout each phase of the project, the faculty supervises the work, as well as the teaching assistants assigned to the rehabilitation engineering laboratory. These teaching assistants are paid with university funds. The students also have continued access to the agency staff for clarification or revision of project definitions, and review of preliminary designs. The latter is an important aspect of meeting real needs with useful devices. In addition to individual and team progress, the rehabilitation engineering group meets as a group to discuss design ideas and project progress, and to plan further visits to the agencies.

One challenging aspect of having students be responsible for projects that are eagerly anticipated by the intended recipient is the variable quality of student work, and the inappropriateness of sending inadequate projects into the field. This potential problem is resolved at Texas A&M University by continuous project review, and by requiring that the project be revised and reworked until it meets faculty approval.

At the end of each academic year, the faculty and the personnel from each collaborating agency assess which types of projects met with the greatest success in achieving useful delivered devices. This review has provided ongoing guidance in the selection of future projects. The faculty also maintains continuous contact with agency personnel with respect to ongoing and past projects that require repair or modification. In some instances, repairs are assigned as short-term projects to currently participating students. This provides an excellent lesson in the importance of adequate documentation.

Feedback from participating students is gathered each semester using the Texas A&M University student "opinionnaire" form as well as personal discussion. The objective of the reviews is to obtain

students' assessment of the educational value of the rehabilitation design program, the adequacy of the resources and supervision, and any suggestions for improving the process.

North Dakota State University

North Dakota State University (NDSU) has participated in this program for six years. All senior electrical engineering students at NDSU are required to complete a two-semester senior design project as part of their study. These students are partitioned into faculty-supervised teams of four to six students. Each team designs and builds a device for a particular disabled individual within eastern North Dakota or western Minnesota.

During the early stages of NDSU's participation in projects to aid the disabled, a major effort was undertaken to develop a complete and workable interface between the NDSU electrical engineering department and the community of persons with disabilities to identify potential projects. These organizations are the Fargo Public School System, NDSU Student Services and the Anne Carlson School. NDSU students visit potential clients or their supervisors to identify possible design projects at one of the cooperating organizations. All of the senior design students visit one of these organizations at least once. After the site visit, the students write a report on at least one potential design project, and each team selects a project to aid a particular individual.

The process of a design project is implemented in two parts. During the first semester of the senior year, each team writes a report describing the project to aid an individual. Each report consists of an introduction to the project establishing the need for the project. The body of the report describes the device; a complete and detailed engineering analysis is included to establish that the device has the potential to work. Almost all of the NDSU projects involve an electronic circuit. Typically, devices that involve an electrical circuit are analyzed using PSpice, or another software analysis program. Extensive testing is undertaken on subsystem components using breadboard circuit layouts to ensure a reasonable degree of success before writing the report. Circuits are drawn for the report using OrCAD, a CAD program. The OrCAD drawings are also used in the second phase of design, which allows the students to bring a circuit from the

schematic to a printed circuit board with relative ease.

During the second semester of the senior year, each team builds the device to aid an individual. This first involves breadboarding the entire circuit to establish the viability of the design. After verification, the students build a printed circuit board(s) using OrCAD, and then finish the construction of the project using the fabrication facility in the electrical engineering department. The device is then fully tested, and after approval by the senior design faculty advisor, the device is given to the client. Each of the student design teams receives feedback throughout the year from the client or client coordinator to ensure that the design meets its intended goal.

Each design team provides an oral presentation during regularly held seminars in the department. In the past, local TV stations have filmed the demonstration of the senior design projects, and broadcast the tape on their news show. This media exposure usually results in viewers contacting the electrical engineering department with requests for projects to improve the life of another individual, further expanding the impact of the program.

Design facilities are provided in three separate laboratories for analysis, prototyping, testing, printed circuit board layout, fabrication, and redesign/development. The first laboratory is a room for team meetings during the initial stages of the design. Data books and other resources are available in this room.

There are also 12 workstations available for teams to test their designs, and verify that the design parameters have been met. These workstations consist of a power supply, waveform generator, oscilloscope, breadboard, and a collection of hand tools.

The second laboratory contains Intel computers for analysis, desktop publishing and microprocessor testing. The computers all have analysis, CAD and desktop publishing capabilities so that students may easily bring their design projects from the idea to implementation stage. Analysis software supported includes Microsoft EXCEL and Lotus 123 spreadsheets, PSpice, MATLAB, MATHCAD, and VisSim. Desktop publishing supported includes Microsoft Word for Windows, Aldus PageMaker, and technical illustration software via AutoCAD and

OrCAD. A scanner with image enhancement software and a high-resolution printer are also available in the laboratory.

The third laboratory is used by the teams for fabrication. Six workstations exist for breadboard testing, soldering, and finish work involving printed circuit boards. Sufficient countertop space exists so that teams may leave their projects in a secure location for ease in work.

The electrical engineering department maintains a relatively complete inventory of electronic components necessary for design projects, and when not in stock, has the ability to order parts with minimal delay. The department also has a teaching assistant assigned to this course on a year round basis, and an electronics technician available for help in the analysis and construction of the design project.

There were many projects constructed at NDSU (and probably at many other universities) that proved to be unsafe or otherwise unusable for the intended individual, despite the best efforts of the student teams under the supervision of the faculty advisors. These projects are not officially documented.

University of Connecticut

In August 1998 the Department of Electrical & Systems Engineering (ESE) at the University of Connecticut (UConn), in collaboration with the School of Hearing, Speech and Language Sciences at Ohio University, received a five-year NSF grant for senior design experiences to aid persons with disabilities. This NSF project was a pronounced change from previous design experiences at UConn that involved industry sponsored projects carried out by a team of student engineers.

In order to provide effective communication between the sponsor and the student team, a WWW based approach was implemented.⁴ Under the new scenario, students worked individually on a project and were divided into teams for weekly meetings. The purpose of the team was to provide student derived technical support at weekly meetings.

⁴ Enderle, J.D., Browne, A.F., and Hallowell, B. (1998). A WEB Based Approach in Biomedical Engineering Design Education. *Biomedical Sciences Instrumentation*, 34, pp. 281-286.

Teams also formed throughout the semester based on need to solve technical problems. After the problem was solved the team dissolved and new teams were formed.

Each year, 25 projects are carried out by the students at UConn. Five of the 25 projects are completed through collaboration with personnel at Ohio University using varied means of communication currently seen in industry, including video conferencing, the WWW, telephone, e-mail, postal mailings, and videotapes.

ESE senior design consists of two required courses, Electrical Engineering (EE) Design I and II. EE Design I is a two-credit hour course in which students are introduced to a variety of subjects. These include: working on teams, design process, planning and scheduling (time-lines), technical report writing, proposal writing, oral presentations, ethics in design, safety, liability, impact of economic constraints, environmental considerations, manufacturing and marketing. Each student in EE Design I:

- Selects a project to aid a disabled individual after interviewing a person with disabilities;
- Drafts specifications;
- Prepares a project proposal;
- Selects an optimal solution and carries out a feasibility study;
- Specifies components, conducts a cost analysis and creates a time-line; and
- Creates a paper design with extensive modeling and computer analysis.

EE Design II is a three-credit hour course following Design I. This course requires students to implement a design by completing a working model of the final product. Prototype testing of the paper design typically requires modification to meet specifications. These modifications undergo proof of design using commercial software programs commonly used in industry. Each student in EE Design II:

- Constructs and tests a prototype using modular components as appropriate;

- Conducts system integration and testing;
- Assembles final product and field-tests the device;
- Writes final project report;
- Presents an oral report using PowerPoint on Senior Design Day; and
- Gives the device to the client after a waiver is signed.

Course descriptions, student project homepages and additional resources are located at <http://design.bme.uconn.edu/>.

The first phase of the on-campus projects involves creating a database of persons with disabilities and then linking the student with a person with a disability. The A.J. Pappanikou Center provided a database with almost 60 contacts and a short description of the disabilities in MS Access. The involvement of the Center was essential for the success of the program. The A.J. Pappanikou Center is Connecticut's University Affiliated Program (UAP) for disabilities studies. As such, relationships have been established with the Connecticut community of persons affected by disabilities, including families, caregivers, advocacy and support groups and, of course, persons with disabilities themselves. The Center serves as the link between the person in need of the device and the ESE Design course staff. The Center has established ongoing relationships with Connecticut's Regional Educational Service Centers, the Birth to Three Network, the Connecticut Tech Act Project, and the Department of Mental Retardation. Through these contacts, the Center facilitates the interaction between the ESE students, the client coordinators (professionals providing support services, such as the speech-language pathologists, physical and occupational therapists), the individuals with disabilities (clients), and clients' families.

The next phase of the course involves students' selection of projects. Using the on-campus database, each student selects two clients to interview. The student and a UConn staff member meet with the client and/or client coordinator to identify a project that would improve the quality of life for the client. After the interview, the student writes a brief description for each project. Almost all of the clients interviewed have multiple projects. Project

descriptions include: contact information (client, client coordinator, and student name) and a short paragraph describing the problem. These reports are collected, sorted by topic area, and put into a Project Notebook. In the future, these projects will be stored in a database accessible from the course server for ease in communication.

Each student then selects a project from a client that he/she has visited, or from the Project Notebook. If the project selected was from the Project Notebook, the student visits the client to further refine the project. Because some projects do not involve a full academic year to complete, some students work on multiple projects. Students submit a project statement that describes the problem, including a statement of need, basic preliminary requirements, basic limitations, other data accumulated, and important unresolved questions.

Specific projects at Ohio University are established via distance communication with the co-principal investigator, who consults with a wide array of service providers and potential clients in the Athens, Ohio region.

The stages of specification, project proposal, paper design and analysis, construction and evaluation, and documentation are carried out as described earlier in the overview of engineering design.

To facilitate working with sponsors, a WWW based approach is used for reporting the progress on projects. Students are responsible for creating their own WWW sites that support both html and pdf formats with the following elements:

- Introduction for layperson,
- Resume,
- Weekly reports,
- Project statement,
- Specifications,
- Proposal, and
- Final Report.

Team Work

Student learning styles differ among team members. Gender, cultural factors, personality type, intelligence, previous educational background,

academic achievement, and previous experience in teams may influence the strengths and weaknesses that individuals bring to team membership. Research pertaining to differences in cognitive style characterized by field dependence versus independence helps to shed light on individual differences among team members and how those differences may affect team interactions^{5,6}. There is strong empirical evidence in numerous disciplines suggesting that students may benefit from explicit training to compensate for or enhance the cognitive style with which they enter an educational experience, such as a senior design course.^{7,8,9}

Research on effective teamwork suggests that key variables that should be attended to for optimal team performance include:

- Explicit sharing of the group's purpose among all team members,
- Concerted orientation to a common task,
- Positive rapport among team members,
- Responsiveness to change,

⁵ Tinajero, C., & Paramo, M.F., Field dependence-independence and academic achievement: A re-examination of their relationship. *British Journal of Educational Psychology*, 67, 1997, 2: 199-212.

⁶ Witkin, H.A., & Goodenough, D.R., *Cognitive Styles: Essence and Origins*. International Universities Press, Inc., NY, 1981.

⁷ Deming, W. *Out of the crisis: quality, productivity, and competitive position*. Cambridge, Massachusetts: Cambridge University Press, 1986.

⁸ Katzenbach, J. & Smith, D. *The wisdom of teams: creating the high-performance organization*. Boston, Massachusetts: Harvard Business School Press, 1993.

⁹ Larson, C. & LaFasto, F. *Teamwork: what must go right, what can go wrong*. Newbury Park, California: SAGE Publications, 1989.

- Effective conflict management,
- Effective time management, and
- Reception and use of ongoing constructive feedback.

According to the literature on cooperative learning in academic contexts^{10,11}, the two most essential determiners for success in teamwork are positive interdependence and individual accountability. Positive interdependence, or effective synergy among team members, leads to a final project or design that is better than any of the individual team members may have created alone. Individual accountability, or an equal sharing of workload, ensures that no team member is overburdened and also that every team member has equal learning opportunity and hands-on experience.

Because students are motivated to work and learn according the way they expect to be assessed, grading of specific teamwork skills of teams and of individual students inspires teams' and individuals' investment in targeted learning outcomes associated with teamwork. Teamwork assessment instruments have been developed in numerous academic disciplines and can be readily adapted for use in engineering design projects.

Clearly targeting and assessing teamwork qualities may help to alleviate conflicts among team members. In general, most team members are dedicated to the goals of the project and excel beyond all expectations. When there is a breakdown in team synergy, instructors may sometimes be effective in facilitating conflict resolution.

¹⁰ Cottell, P.G. & Millis, B.J., Complex cooperative learning structures for college and university courses. In *To improve the Academy: Resources for students, faculty, and institutional development*. Stillwater, OK: New Forums Press, 1994.

¹¹ Jaques, D. *Learning in groups*, 2nd edition. Guilford, Surrey, England: Society for Research into Higher Education, 1991.

Timeline development by the team is usually vital to success, eliminates most management issues, and allows the instructor to monitor the activities by student team members. For this to be a success, activities for each week need to be documented for each team member, with best success when there are five to 10 activities per team member each week. When each team member knows what specific steps must be accomplished there is a greater chance of success in completing the project.

History of Teams in Senior Design at UConn

Projects Before the NSF Program

Before the NSF sponsored program, senior design was sponsored by local industry. During these years, all of the students were partitioned into four-member teams whereby student names were selected at random to choose a particular sponsored project. The projects were complex. Team members were challenged to achieve success. All of the students met each week at a team meeting with the instructor. During the first semester, lectures on teaming and communication skills were given, as well as team skills training. No time-lines were used and general project goals were discussed throughout the two semesters. A teaching assistant was used in the course as an assistant coach to help the students in whatever manner was necessary. In general, multidisciplinary teams were not formed since the student backgrounds were not the criteria used to select team members.

Procrastination, a lack of enthusiasm and poor planning were common themes among the students. Most teams encountered significant difficulties in completing projects on time. Conflict among team members was more frequent than desired, and in some extreme encounters, physical violence was threatened during lab sessions. Many students complained that the projects were far too difficult, scheduling of team meetings was too challenging, they did not have the proper background, they had difficulty communicating ideas and plans among team members, and they did not have enough time with outside activities and courses. A peer evaluation was used without success.

NSF Projects Year 1

During year one of the NSF senior design program, students worked individually on a project and were divided into teams for weekly meetings. The level

of project difficulty was higher than previous years. The purpose of the team was to provide student-derived technical support at weekly team meetings. Students were also exposed to communication skills training during the weekly team meetings, and received feedback on their presentations. In addition, timelines were used for the first time, which resulted in greater harmony and success. The course improved relative to previous years. Many students continued working on their projects after the semester ended.

Throughout the year, students also divided themselves into dynamic teams apart from their regular teams based on needs. For example, students implementing a motor control project gathered together to discuss various alternatives and help each other. These same students would then join other dynamic teams in which a different technology need was evident. Dynamic teams were formed and ended during the semester. Both the regular team and dynamic teams were very important in the success of the projects.

Overall, students were enthusiastic about the working environment and the approach. Although students seemed content with being concerned only with their individual accomplishments, completing a project according to specifications and on time, this approach lacked the important and enriching multidisciplinary team experience that is desired by industry.

NSF Projects Year 2

During the second year of the NSF senior design program, seven students worked in two- and three-person team projects, and the remaining students in the class worked in teams oriented around a client; that is, a single client would have three students working on individual projects, projects that required integration in the same way a music system required integration of speakers, a receiver, an amplifier, CD player, etc. In general, when teams were formed, the instructor would facilitate the team's multidisciplinary nature. Two teams involved mechanical engineering students and electrical engineering students. The others were confined by the homogeneity of the remaining students. All of the students met each week at a team meeting with the same expectations as

previously described, including oral and written reports. Dynamic teaming occurred often throughout the semester.

While the team interaction was a significantly improved relative to previous semesters, the process was not ideal. Senior Design is an extremely challenging set of courses. Including additional skill development with the expectation of success in a demanding project does not always appear to be reasonable. A far better approach would be to introduce team skills much earlier in the curriculum, even as early as the freshman year. Introducing teamwork concepts and skills earlier and throughout the curriculum would ensure that an improved focus on the project itself during the senior design experience.

Timelines

At the beginning of the second semester, the student is required to update the timeline to conform to typical project management routines wherein the student focuses on concurrent activities and maps areas where project downtimes can be minimized. This updated timeline is posted on a student project web page and a hard copy is also attached to the student's workbench that allows the course professor or instructor to gage project progress. This allows the instructor to determine over the "larger picture" if the student is falling behind at a rate that will delay completion of the project within the required due dates.

Also during the second semester, the student is required to report via the web on a weekly basis project progress. Included in this report are sections of their timeline that focus on the week just past and on the week ahead. During these meetings the instructor can discuss progress or the lack thereof, but more importantly the instructor can take mental note of how the student is proceeding on a week-by-week basis.

Theory

The Senior Design Lab utilizes what is perhaps the most easily understood project-planning tool: the timeline. The timeline, or Gantt chart, displays each task as a horizontal line that shows the starting and ending date for each task within a project and how it relates to others.

The relation of one task to another is the central part of a timeline. The student lists tasks and assigns durations to them. The student then “links” these tasks together. Linking is done in the order of what needs to happen first before something else can happen. These links are known as dependencies. An example of this is a construction project. The foundation must be poured before you can start to erect the walls. Once all dependencies are determined, the end date of the project can be determined. This line of linked dependencies is also known as the critical path.

The critical path, the series of tasks in a project that must be completed on time for the overall project to stay on time, can be examined and revised to advance the project completion date. If after linking tasks the timeline does not result in the required or desired completion date, it is recast. For example, sequential activities may be arranged to run in parallel, that is, concurrently to the critical path whenever this is practicable. An example of this is performing certain types of design work on sub-assembly B while injection mold parts are being manufactured for item A, which is in the critical path. In the case of the Senior Design Lab, the student would schedule report writing or familiarization of certain software packages or equipment concurrently with parts delivery or parts construction. Parallel planning prevents downtime – time is utilized to its fullest since work is always underway. The project completion date is also advanced when assigned durations of critical path tasks are altered. An example of a timeline showing concurrent tasks is shown in Figure 2.1.

It is the planning and mapping of concurrent tasks that make the timeline a project-planning tool. In the modern working world time is a most valuable resource. With the timeline, by using time loading (resource management) a project manager schedules people and resources to operate at their most efficient manner. For example, optimum time loading keeps a machining center from being overloaded one day and then having zero work the next day. The timeline schedules “full time busy” for people and equipment allowing for maximum pay-off and efficiency. In the machining center example, less than optimum time-loading would delay any tasks that require usage of the center

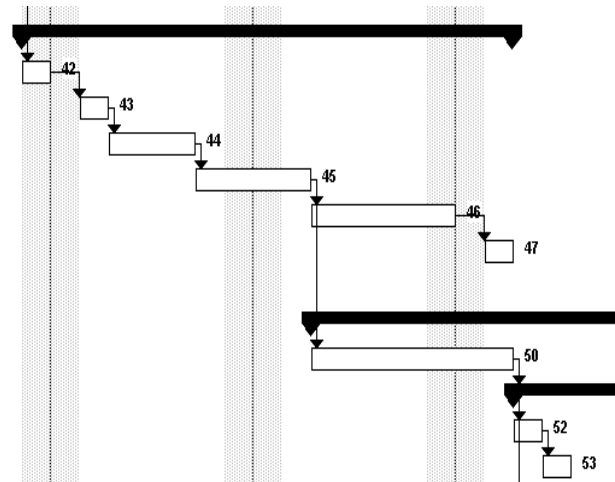


Figure 2.1. Shown above is a section of a typical timeline. The rectangular boxes represent certain tasks to be completed. These singular tasks are grouped into larger tasks, represented by thick black lines. The tasks are numbered to correspond to a task list that is not shown. The thin lines that descend from task to task are the links. Notice that task 42 must be completed before task 43 can be started. Also, task 45 must be completed before task 46 and 50 can be started. However, task 46 and 50 are concurrent, along with task 47, and can therefore be completed at the same time. No link from task 47 shows that it is out of the critical path.

because a greater number of tasks are assigned than can be accomplished in the amount of time scheduled. Tasks would slide, resulting in delayed projects. The same idea of time loading is also applied to personnel resources. Less than optimal time loading could result in absurd schedules that require employees to work excessive hours to maintain project schedules.

A timeline also allows for updates in the project plan should a task require more time than expected or if a design methodology turns out to be unsatisfactory with the result of new tasks being added. These extra times or new tasks that outline the new design track are logged into the timeline with the project completion date being altered. From this information, the project manager can either alter durations of simpler tasks or make certain tasks parallel to place the new completion date within requirements.

The timeline also acts as a communication tool. Team members or advisors can see how delays will affect the completion date or other tasks in the

project. Project progress is also tracked with a timeline. The project manager can see if the tasks are completed on time or measure the delay if one is present. Alterations to amount of resources or time spent on tasks are implemented to bring the project plan back on schedule. Alterations are also made by removing certain tasks out of the critical path and placing them into a parallel path, if practical.

One major advantage of successful project planning using the timeline is the elimination of uncertainty. A detailed timeline has all project tasks thought out and listed. This minimizes the risk of missing an important task. A thoughtfully linked timeline also allows the manager to see what tasks must be completed before its dependent task can start. If schedule lag is noticed, more resources can be placed on the higher tasks.

Method

Discussed below is a method in which a timeline can be drawn. The Senior Design Lab utilizes Microsoft Project for project planning. Aspects such as assigning work times, work day durations, etc. are determined at this time but are beyond the scope of this chapter.

Tasks are first listed in major groups. Major groupings are anything that is convenient to the project. Major groups consist of the design and/or manufacture of major components, design type (EE or ME or programming), departmental tasks, or any number of related tasks. After the major groups are listed, they are broken down into sub-tasks. If the major group is a certain type of component, say an electro-mechanical device, then related electrical or mechanical engineering tasks required to design or build the item in the major group are listed as sub-groups. In the sub-groups the singular tasks themselves are delineated. All of the aforementioned groups, sub-groups, and tasks are listed on the left side of the timeline without regard to start, completion, or duration times. It is in this exercise where the project planner lists all of the steps required to complete a project. This task list should be detailed as highly as possible – higher detail allowing the project manager to follow the plan with greater ease.

The desired detail is determined by the requirements of the project. Some projects require week-by-week detail; other projects require that all resource movements be planned. It is also useful to

schedule design reviews and re-engineering time if a design or component does not meet initial specifications as set out at project inception. Testing of designs or component parts should also be scheduled.

The second step followed in timeline drawing is the assignment of task duration. The project planner assigns time duration to each task, usually in increments of days or fractions thereof. If for example, a task is the manufacture of a PC Board (without soldering of components), the planner may assign a half-day to that task. All durations are assigned without regard to linking.

The next step is task linking. Here the planner determines the order in which tasks must be completed. Microsoft Project allows linking with simple keyboard commands. The planner links all tasks together, with a final completion date being noted. It is in this step where the planner must make certain decisions in order to schedule a satisfactory completion date. Tasks may be altered with respect to their duration or scheduled as concurrent items. The critical path is also delineated during the linking exercise. Once a satisfactory completion date has been scheduled due to these alterations, the planner can then publish his/her timeline and proceed to follow their work plan.

Weekly Schedule

Weekly activities in EE Design I consist of lectures, student presentations and a team meeting with the instructor. Technical and non-technical issues that impact the design project are discussed during team meetings. Students also meet with clients/coordinators at scheduled times to report on progress.

Each student is expected to provide an oral progress report on his or her activity at the weekly team meeting with the instructor, and record weekly progress in a bound notebook and on the WWW site. Weekly report structure for the WWW includes: project identity, work completed during the past week, current work within the last day, future work, status review and at least one graphic. The client and/or client coordinator uses the WWW reports to keep up with project so that they can provide input on the progress. Weekly activities in EE Design II include team meetings with the course instructor, oral and written progress reports, and construction of the project. As before, the WEB is used to report

project progress and communicate with the sponsors. For the past two years, the student projects have been presented at the annual Northeast Biomedical Engineering Conference.

Other Engineering Design Experiences

Experiences at other universities participating in this NSF program combine many of the design program elements presented here. Still, each university's program is unique. In addition to the design

process elements already described, the State University of New York at Buffalo under the direction of Dr. Joseph Mollendorf, requires that each student go through the preliminary stages of a patent application. Naturally, projects worthy of a patent application are actually submitted. Thus far, a patent was issued for a "Four-Limb Exercising Attachment for Wheelchairs" and another patent has been allowed for a "Cervical Orthosis."

CHAPTER 3

"MEANINGFUL" EDUCATIONAL OUTCOMES ASSESSMENT TO IMPROVE DESIGN PROJECTS TO AID PERSONS WITH DISABILITIES

Brooke Hallowell

Of particular interest to persons interested in the engineering education are the increasingly outcomes focused standards of the Accrediting Board for Engineering and Technology (ABET).¹² This chapter is offered as an introduction to the ways in which improved foci on educational outcomes may lead to: (a) improvements in the learning of engineering students, especially those engaged in design projects to aid persons with disabilities, and consequently, (b) improved knowledge, design and technology to benefit individuals in need.

Brief History

As part of a movement for greater accountability in higher education, US colleges and universities are experiencing an intensified focus on the assessment of students' educational outcomes. The impetus for outcomes assessment has come most recently from accrediting agencies. All regional accrediting agencies receive their authority by approval from the Council for Higher Education Accreditation (CHEA), which assumed this function from the Council on Recognition of Postsecondary Accreditation (CORPA) in 1996. The inclusion of outcomes assessment standards as part of accreditation by any of these bodies, such as North Central, Middle States, or Southern Associations of Colleges and Schools, and professional accrediting bodies, including ABET, is mandated by CHEA, and

thus is a requirement for all regional as well as professional accreditation. Consequently, candidates for accreditation are required to demonstrate plans for assessing educational outcomes, and evidence that assessment results have led to improved of teaching and learning and, ultimately, better preparation for entering the professions. Accrediting bodies have thus revised criteria standards for accreditation with greater focus on the "output" that students can demonstrate and less on the "input" they are said to receive.¹³

"Meaningful" Assessment Practices

Because much of the demand for outcomes assessment effort is perceived, at the level of instructors, as a bureaucratic chore thrust upon them by administrators and requiring detailed and time-consuming documentation, there is a tendency for many faculty members to avoid exploration of effective assessment practices. Likewise, many directors of academic departments engage in outcomes assessment primarily so that they may submit assessment documentation to meet bureaucratic requirements. Thus, there is a tendency in many academic units to engage in assessment practices that are not truly "meaningful".

¹² Accrediting Board for Engineering and Technology (2000). Criteria for Accrediting Engineering Programs. ABET: Baltimore, MD.

¹³ Hallowell, B. & Lund, N. (1998). Fostering program improvements through a focus on educational outcomes. In Council of Graduate Programs in Communication Sciences and Disorders, Proceedings of the nineteenth annual conference on graduate education, 32-56.

Although what constitutes an "ideal" outcomes assessment program is largely dependent on the particular program and institution in which that program is to be implemented, there are at least some generalities we might make about what constitutes a "meaningful" program. For example:

An outcomes assessment program perceived by faculty and administrators as an imposition of bureaucratic control over what they do, remote from any practical implications... would not be considered "meaningful." Meaningful programs, rather, are designed to enhance our educational missions in specific, practical, measurable ways, with the goals of improving the effectiveness of training and education in our disciplines. They also involve all of a program's faculty and students, not just administrators or designated report writers. Furthermore, the results of meaningful assessment programs are actually used to foster real modifications in a training program.¹⁴

Outcomes Associated with Engineering Design Projects

Despite the NSF's solid commitment to engineering design project experiences, and widespread enthusiasm about this experiential approach to learning and service, there is a lack of documented solid empirical support for the efficacy and validity of design project experiences and the specific aspects of implementing those experiences. Concerted efforts to improve learning, assessment methods and data collection concerning pedagogic efficacy of engineering design project experiences will enhance student learning while benefiting the community of persons with disabilities.

Agreeing on Terms

There is great variability in the terminology used to discuss educational outcomes. How we develop and

use assessments matters much more than our agreement on the definitions of each of the terms we might use to talk about assessment issues. Still, for the sake of establishing common ground, a few key terms are highlighted here.

Formative and Summative Outcomes

Formative outcomes indices are those that can be used to shape the experiences and learning opportunities of the very students who are being assessed. Some examples are surveys of faculty regarding current students' design involvement, on-site supervisors' evaluations, computer programming proficiency evaluations, and classroom assessment techniques.¹⁵ The results of such assessments may be used to characterize program or instructor strengths and weaknesses, as well as to foster changes in the experiences of those very students who have been assessed.

Summative outcomes measures are those used to characterize programs (or college divisions, or even whole institutions) by using assessments intended to capture information about the final products of our programs. Examples are student exit surveys, surveys of graduates inquiring about salaries, employment, and job satisfaction, and surveys of employers of our graduates.

The reason the distinction between these two types of assessment is important is that, although formative assessments tend to be the ones that most interest our faculty and students and the ones that drive their daily academic experiences, the outcomes indices on which most administrators focus to monitor institutional quality are those involving summative outcomes. It is important that each of academic unit strive for an appropriate mix of both formative and summative assessments.

Cognitive/Affective/Performative Outcome Distinctions

To stimulate our clear articulation of the specific outcomes targeted within any program, it is helpful to have a way to characterize different types of outcomes. Although the exact terms vary from context to context, targeted educational outcomes are commonly characterized as belonging to one of

¹⁴ Hallowell, B. (1996). Innovative Models of Curriculum/Instruction: Measuring Educational Outcomes. In Council of Graduate Programs in Communication Sciences and Disorders, Proceedings of the Seventeenth Annual Conference on Graduate Education, 37-44.

¹⁵ Angelo, T. A., & Cross, K. P. (1993). Classroom assessment techniques: A handbook for college teachers. San Francisco: Jossey-Bass.

three domains: cognitive, affective, and performative. Cognitive outcomes are those relating to intellectual mastery, or mastery of knowledge in specific topic areas. Most of our course-specific objectives relating to a specific knowledge base fall into this category. Performance outcomes are those relating to a student's or graduate's accomplishment of a behavioral task. Affective outcomes relate to personal qualities and values that students ideally gain from their experiences during a particular educational and training program. Examples are appreciation of various racial, ethnic, or linguistic backgrounds of individuals, awareness of biasing factors in the design process, and sensitivity to ethical issues and potential conflicts of interest in professional engineering contexts.

The distinction among these three domains of targeted educational outcomes is helpful in highlighting areas of learning that we often proclaim to be important but that we do not assess very well. Generally, we are better at assessing our targeted outcomes in the cognitive area, for example, with in-class tests and papers, than we are with assessing the affective areas of multicultural sensitivity, appreciation for collaborative teamwork, and ethics. Often, our assessment of performative outcomes is focused primarily on students' design experiences, even though our academic programs often have articulated learning goals in the performative domain that might not apply only to design projects.

Faculty Motivation

A critical step in developing a meaningful educational outcomes program is to address directly pervasive issues of faculty motivation. Faculty resistance is probably due in large part to the perception that outcomes assessment involves the use of educational and psychometric jargon to describe program indices that are not relevant to the everyday activities of faculty members and students. By including faculty, and perhaps student representatives, in discussions of what characterizes a meaningful assessment scheme to match the missions and needs of individual programs, and by agreeing to develop outcomes assessment practices from the bottom up, rather than in response to top-

down demands from administrators and accrediting agencies, current skeptics on our faculties are more likely to engage in assessment efforts.

Additional factors that might give faculty the incentive to get involved in enriching assessment practices include:

Consideration of outcomes assessment work as part of annual merit reviews; provision of materials, such as sample instruments; or resources, such as internet sites; to simplify the assessment instrument design process; demonstrate means by which certain assessments, such as student exit or employer surveys, may be used to [a] program's advantage in negotiations with ... administration (for example, to help justify funds for new equipment, facilities, or salaries for faculty and supervisory positions); and notice and reward curricular modifications and explorations of innovative teaching methods initiated by the faculty in response to program assessments.¹⁴

With the recent enhanced focus of on educational outcomes in accreditation standards of ABET, and with all regional accrediting agencies in the United States now requiring extensive outcomes assessment plans for all academic units, it is increasingly important that we share assessment ideas and methods among academic programs. It is also important that we ensure that our assessment efforts are truly meaningful, relevant and useful to our students and faculty.

The next chapter serves as an invitation to readers of this book to join in collaborative efforts to improve design experiences, student learning, and design products through improved assessment practices. Future annual publications on the NSF-sponsored engineering design projects to aid persons with disabilities will include input from students, faculty, supervisors, and consumers on ways to enhance associated educational outcomes in specific ways. The editors of this book look forward to input from the engineering education community for dissemination of further information to that end.



CHAPTER 4

AN INVITATION TO COLLABORATE IN USING ASSESSMENT TO IMPROVE DESIGN PROJECTS

Brooke Hollowell

In Chapter 3, we discussed educational outcomes assessment, emphasizing ways in which clearer foci on educational outcomes may lead to improvements in the learning of engineering students, and, consequently, improved knowledge, design and technology to benefit individuals in need. We described concerted efforts among accrediting agencies, including the Accrediting Board for Engineering and Technology (ABET), to improve the accountability of educational institutions through improved assessment practices. We discussed how a "meaningful" emphasis on educational outcomes helps overcome bureaucratic hurdles in academe, and enhances our educational missions in specific, practical, measurable ways by improving the effectiveness of training and education. This chapter serves as an invitation to readers to join in collaborative efforts to enrich meaningful educational outcomes assessment efforts associated with NSF-sponsored design projects to aid persons with disabilities.

A look at ABET's requirements for the engineering design experiences in particular¹⁶ may give us further direction in areas that are essential to assess in order to monitor the value of engineering design project experiences. For example, the following are considered "fundamental elements" of the design process: "the establishment of objectives and criteria, synthesis, analysis, construction, testing, and evaluation" (p. 11). Furthermore, according to ABET, specific targeted outcomes associated with engineering design projects should include: development of student creativity, use of open-

ended problems, development and use of modern design theory and methodology, formulation of design problem statements and specifications, consideration of alternative solutions, feasibility considerations, production processes, concurrent engineering design, and detailed system descriptions. The accrediting board additionally stipulates that it is essential to include a variety of realistic constraints, such as economic factors, safety, reliability, aesthetics, ethics, and social impact. ABET's most recent, revised list of similar targeted educational outcomes is presented in the Appendix. We encourage educators, students and consumers to consider the following questions:

- Are there outcomes, in addition to those specified by ABET, that we target in our roles as facilitators of design projects?
- Do the design projects of each of the students in NSF-sponsored programs incorporate all of these features? How may we best characterize evidence that students engaged in Projects to Aid Persons with Disabilities effectively attain desired outcomes?
- Are there ways in which students' performance within any of these areas might be more validly assessed?
- How might improved formative assessment of students throughout the design experience be used to improve their learning in each of these areas?

Readers interested in addressing such questions are encouraged to send comments to the editors of this book. We are particularly interested in disseminating, through future publications, specific

¹⁶ Accrediting Board for Engineering and Technology (2000). Criteria for Accrediting Engineering Programs. ABET: Baltimore, MD.

assessment instruments that readers find effective in evaluating targeted educational outcomes in NSF-sponsored engineering design projects. Basic terminology related to pertinent assessment issues is presented in Chapter 3. Cognitive, performative, and affective types of outcomes are reviewed briefly here, along with lists of the types of assessments that might be shared among those involved in engineering design projects.

Cognitive outcomes are those relating to intellectual mastery, or mastery of knowledge in specific topic areas. Some examples of these measures are:

- Comprehensive exams,
- Items embedded in course exams,
- Pre-post tests to assess "value added",
- Design portfolios,
- Student self evaluation of learning during a design experience,
- Alumni surveys, and
- Employer surveys.

Performative outcomes are those relating to a student's or graduate's accomplishment of a behavioral task. Some performance measures include:

- Evaluation of graduates' overall design experience,
- Mastery of design procedures or skills expected for all graduates,
- Student evaluation of final designs, or of design components,
- Surveys of faculty regarding student design competence,
- Evaluation of writing samples,
- Evaluation of presentations,

- Evaluation of collaborative learning and team-based approaches,
- Evaluation of problem-based learning,
- Employer surveys, and
- Peer evaluation; e.g., of leadership or group participation.

Affective outcomes relate to personal qualities and values that students ideally gain from their educational experiences. These may include:

- Student journal reviews,
- Supervisors' evaluation of students' interactions with persons with disabilities,
- Evaluations of culturally-sensitive reports,
- Surveys of attitudes or satisfaction with design experiences,
- Interviews with students, and
- Peers', supervisors', employers' evaluations.

We welcome contributions of relevant formative and summative assessment instruments, reports on assessment results, and descriptions of assessment programs and pedagogical innovations that appear to be effective in enhancing design projects to aid persons with disabilities.

Please send queries or submissions for consideration to:

Brooke Hallowell, Ph.D.
School of Hearing, Speech and Language Sciences
W321 Grover Center
Ohio University
Athens, OH 45701

E-mail: hallowel@ohio.edu

APPENDIX: Desired educational outcomes as articulated in ABET's new "Engineering Criteria 2000" (Criterion 3, Program Outcomes and Assessment)¹⁷

Engineering programs must demonstrate that their graduates have:

- (a) An ability to apply knowledge of mathematics, science, and engineering
- (b) An ability to design and conduct experiments, as well as to analyze and interpret data
- (c) An ability to design a system, component, or process to meet desired needs
- (d) An ability to function on multi-disciplinary teams
- (e) An ability to identify, formulate, and solve engineering problems
- (f) An understanding of professional and ethical responsibility
- (g) An ability to communicate effectively
- (h) The broad education necessary to understand the impact of engineering solutions in a global and societal context
- (i) A recognition of the need for, and an ability to engage in life-long learning
- (j) A knowledge of contemporary issues
- (k) An ability to use the techniques, skills, and modern engineering tools necessary for engineering practice

¹⁷ Accrediting Board for Engineering and Technology (2000). Criteria for Accrediting Engineering Programs. ABET: Baltimore, MD (p. 38-39).

